



Annual Community Report 2020

“What is the best thing about my new apartment? It has a toilet. I feel like a human-being again.”

-Middle-aged participant with disabilities who endured three-years in a tent before Housing Authority support

We serve to give neighbors dignity, opportunity, and respect through housing security.

2020: Leaned into COVID-19 Crisis and Moved Forward

- \$2 Million Olympia Crest I rehab project commenced with HATC and private funding
- Olympia Crest III plans largely completed for 28 new units, break ground Summer 2021
- New website developed, launched
- Landlord Portal added to website along with Direct Deposit option for voucher payments
- Navigation, Lease-Up staffing increased from one specialist to two
- Successfully competed for additional Veterans Supportive Housing Vouchers
- Sustainable energy for all HATC purchased electrical power
- Clean Financial Report: Details at www.sao.wa.gov

Overcoming Barriers To Achieve Self-Sufficiency



Devona was a homeless, discouraged single parent needing a fresh opportunity. It came through a package of HATC services: Housing Choice Voucher, Housing Supportive Services, and Family Self Sufficiency program (FSS). She found housing and employment, working up to a being the general manager of a food service business. As her income increased, she needed less rent subsidy and with FSS, the unneeded funds were invested into an escrow account. Within two years, Devonna received her escrowed funds and graduated from all public assistance.

Retirement of a Housing Hero



Bob Ricks retired in December 2020 as Deputy Director after 34 years of exceptional service. Bob’s key roles included technology, creation of a low-income homeowner rehab program, property acquisition and development, and oversight of property management. He led design and construction of HATC’s services building. During Bob’s tenure, HATC’s rental inventory grew from zero to 537 units.

Key Numbers

- 67 homeless households moved into permanent housing with rent subsidy vouchers
- 171 total new voucher households into permanently subsidized housing
- 1,126 requests processed for subsidy changes, largely needed due to income loss
- 5,000+ neighbors received services from HATC
- 2,017 households assisted with rental assistance vouchers
- 537 HATC-owned below market rent, mixed-income rental units
- \$2.7 Million invested annually in nine non-profits to support their housing operating costs
475 additional housing units are in our community because of these collaborations

Special Recognition

Exercising compassion and flexibility, small private rental property owners in our community are essential in enabling our participants to secure decent housing with vouchers.

Thurston County Treasurer's Office facilitated launching Direct Deposit option for owners.

Thurston County and local banks have reliably helped fund HATC housing development.

Collaborative housing with operating funds from HATC supports special needs housing provided by Behavioral Health Resources (BHR), Catholic Housing Services, Community Youth Services, Family Support Center of South Sound, Homes First, Intercommunity Mercy Housing, Low Income Housing Institute (LIHI), Panza (Quixote Village), and Yelm Community Services.

HATC in partnership with HUD and the US Veterans Administration brings veterans off the streets and into permanent supportive housing.

US Department of Housing and Urban Development (HUD) provides \$15 Million for permanent housing rental subsidies.

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The mission of the Housing Authority of Thurston County is to provide decent, safe, and affordable housing and services to persons with disabilities, low income, and at-risk individuals and families. The ultimate goal of the Housing Authority is to assist individuals and families to secure long-term permanent housing.